

How To Order The Service

In this tutorial we are going to teach you how to order the service and how to fill the details.

Step #1 – Order the Package

To order your package, the first thing you need to do is enter Pricing in the top menu, like in the photo below:



There are three different types of packages that you can choose from, in order to suit the needs of each type of business. They include the following:

- Basic package – this is the best choice for starter radios that wish to start reaching the mobile options. This package includes one app type, iPhone app, Android app, tablet or iPad.
- Smart Combo package – this is mainly suitable for medium size radio stations. It includes two app types: iPhone and Android phone, as well as a mix between iPad and Tablet.
- The Full House package – this one is the perfect choice for big radio stations that wish to attract all type of listeners. This package contains all the four types of apps.

	Basic For Growing Stations	Smart Combo Medium Sized Stations	Full House Big Stations and Radio Networks
Yearly Savings Plan	\$ 19.90 /mo 50% Discount	\$ 29.90 /mo 47% Discount	\$ 39.90 /mo 69% Discount
Monthly Plan	\$ 29.90 /mo	\$ 59.90 /mo	\$ 119.90 /mo
App Types	1 App Type From: iPhone iPad Android Tablet	2 App Type From: iPhone iPad Android Tablet	All 4 App Types Included! iPhone iPad Android Tablet
	BUY NOW	BUY NOW	BUY NOW

For all the three packages available, you will be able to choose between the two different payment options, which are:

- Monthly payment
- Yearly payment – this plan also provides you with great discounts, as well as upgrades and updates

After you decide which package you wish to choose, you need to click on the Buy Now button. This will make the following page to open:

The screenshot shows the Listen2MyRadio Client Area checkout page. At the top, there is a navigation bar with the Listen2MyRadio logo and links for HOME, RADIO STREAMING, VIDEO STREAMING, HOSTING, SUPPORT, COMPANY, LIVE CHAT, and LOGIN. Below the navigation bar is a dark header with the text 'Listen2MyRadio Client Area' and links for Home, Place a new order with us, Domain Checker, Open Support Tickets, and Client Login. The main content area is divided into several sections:

- Shopping Cart:** A search bar with the text 'Shopping Cart'.
- Jump straight to checkout »:** A button to proceed to checkout.
- Billing Cycle:** A dropdown menu showing '\$238.80 USD Annually'.
- Configurable Options:** Two sections with checkboxes:
 - Designer Touch:** Professional Application Design By Designer + \$50.00 USD Setup Fee
 - Admob:** Admob Integration + \$199.00 USD Setup Fee
- Additional Required Information:** A dropdown menu for 'Type of an App:' showing 'iPhone Application' and a note: 'The Plan is for one App, please choose the app you want.'
- Click to Continue >>:** A button to proceed to the next step.
- Order Summary:** A sidebar on the right showing the order details:
 - Listen2MyApp - Basic Yearly Plan
 - Designer Touch: No
 - Admob: No
 - Subtotal: \$238.80 USD
 - Total Due Today: **\$238.80 USD**
 - Enter Promotion Code [Go]
 - Recurring Charges: \$238.80 USD Annually
 - Empty Cart

Step #2 – Choosing the Options

When the page opens for you, you have the option to decide whether to add designer touch to it. If you choose this option, you will need to pay \$50 for this, but it is a fee that you will only be required to pay once and it is highly recommended to choose this option. The designer will build an icon and banner and will also choose the best color for your app .

Another option that is available is the Admob Integration. For this option, you will be required to pay \$199, which is a one-time fee.

Configurable Options

The screenshot shows the 'Configurable Options' section of the checkout page. It contains two options with checkboxes:

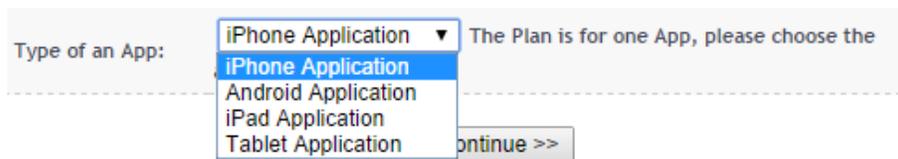
- Designer Touch:** Professional Application Design By Designer + \$50.00 USD Setup Fee
- Admob:** Admob Integration + \$199.00 USD Setup Fee

Step #3 – Choosing the App

You will be required to choose the type of app that you want. The type of app will also vary depending on the package that you chose in the first step, as follows:

- For the Basic package, you will need to choose one app type
- For the Smart Combo package, you will need to choose two app types
- For the Full House package, you don't need to choose anything, as all the four apps are included and we will create them for you

Additional Required Information



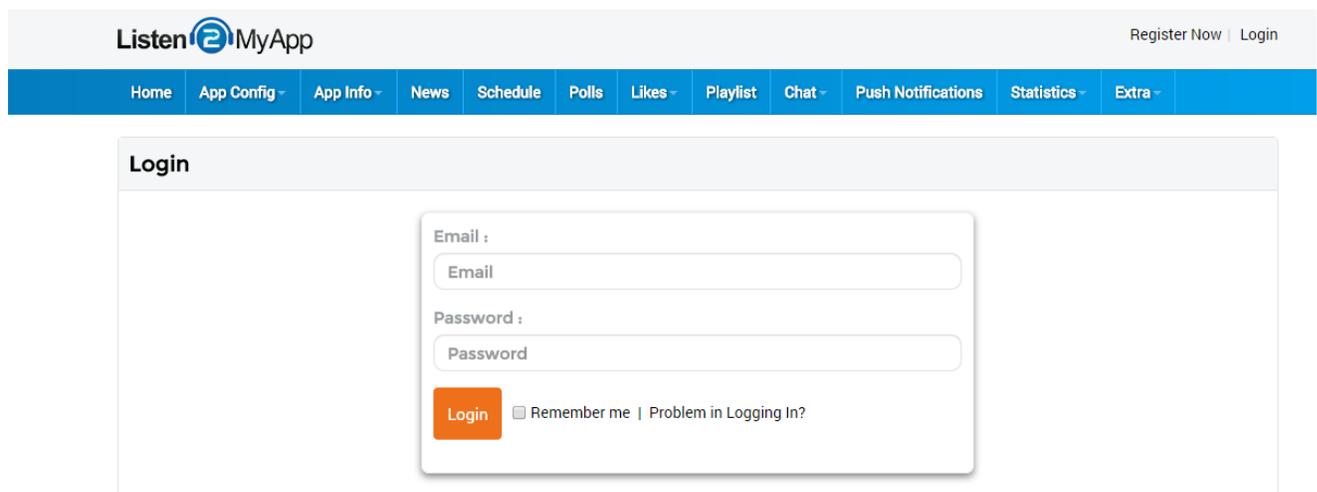
The screenshot shows a form titled "Type of an App:". On the right, there is a message: "The Plan is for one App, please choose the". Below this, there is a dropdown menu with four options: "iPhone Application", "Android Application", "iPad Application", and "Tablet Application". The "iPhone Application" option is currently selected and highlighted in blue. To the right of the dropdown menu is a "continue >>" button.

After you finish, you need to click on the continue button and then either fill in all your details, or login – if you already have an account with us.

Step #4 – The Payment

You need to choose the payment method and make the payment for the package of your choice. The payment represents your subscription, which means that after a year, the system will automatically send you the invoice to get the payment, as long as this is possible.

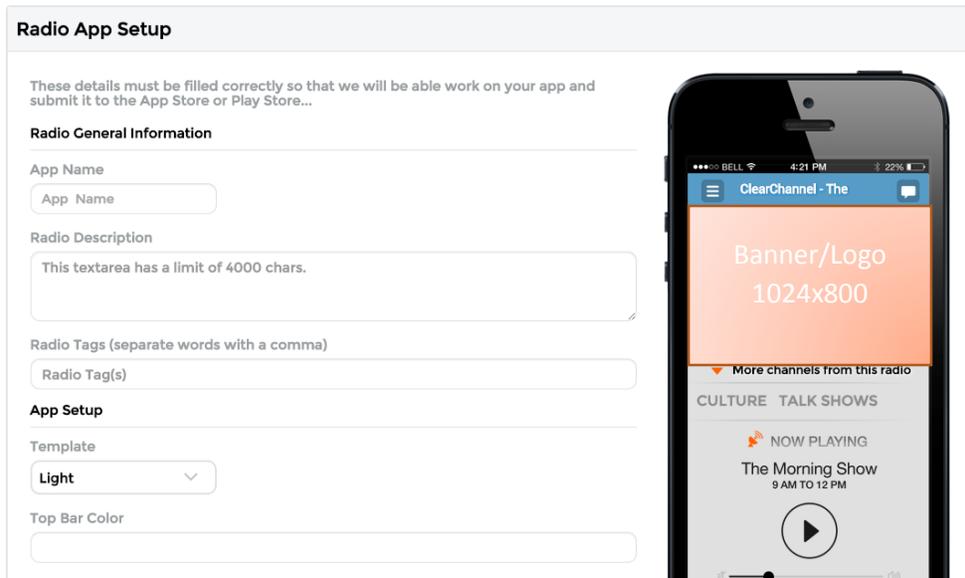
After you do the payment and it is approved, you will get your login details by email. You will need to use these details in the account control panel.



The screenshot shows the top navigation bar of the Listen MyApp website. The logo "Listen MyApp" is on the left, and "Register Now | Login" is on the right. Below the logo is a blue navigation menu with the following items: Home, App Config, App Info, News, Schedule, Polls, Likes, Playlist, Chat, Push Notifications, Statistics, and Extra. Below the navigation menu is a "Login" form. The form has two input fields: "Email" and "Password". Below the input fields is a "Login" button, a "Remember me" checkbox, and a link "Problem in Logging In?".

Step #5 – The Radio App Setup

After your first login, the Radio App Setup page will open. It looks like this:



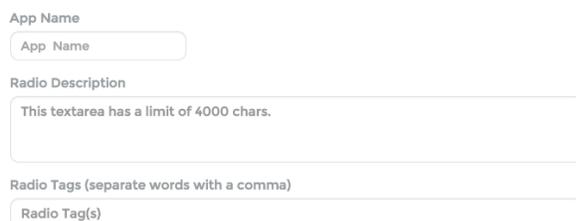
The screenshot shows the 'Radio App Setup' page on the left and a mobile app interface on the right. The setup page includes a warning message: 'These details must be filled correctly so that we will be able work on your app and submit it to the App Store or Play Store...'. It is divided into two sections: 'Radio General Information' and 'App Setup'. The 'Radio General Information' section contains fields for 'App Name', 'Radio Description' (with a 4000 character limit), and 'Radio Tags (separate words with a comma)'. The 'App Setup' section contains a 'Template' dropdown menu (set to 'Light') and a 'Top Bar Color' color picker. The mobile app interface on the right shows a 'ClearChannel - The' app with a 'Banner/Logo 1024x800' area, a 'More channels from this radio' section with 'CULTURE TALK SHOWS', and a 'NOW PLAYING' section for 'The Morning Show 9 AM TO 12 PM' with a play button.

This page is important, because your app will be created depending on what you fill in the form. Although you can change App Name, Radio Description and Radios Tags later on, it means that you will submit your app again and it is possible that we will charge you with additional payment for doing this.

Step #6 – How to Fill In the App Form

Here is how you need to fill in the fields:

1. App Name – this is the name of the app as it will appear in the play store and app store. We suggest to check that the name you want is free and no one is using it. In case the name is already taken, you can add the word Radio or Station to your name, so that you can use it.
2. Radio Description – this is the description that appears in the store, it's what the potential listeners will read before downloading the app. The description needs to be very detailed and must be minimum 400 characters. It can be in several languages.
3. Radio Tags – it is very important to fill as many tags as possible, as it will help your app to appear in the correct search terms and thus it will bring more new listeners to your application. The radio tags need to be separated by comma.



This image shows a close-up of the form fields from the 'Radio App Setup' page. It includes the 'App Name' text input field, the 'Radio Description' text area (noted as having a 4000 character limit), and the 'Radio Tags (separate words with a comma)' text input field.

4. Template – there are currently 2 types of apps, light and dark. It depends on the top banner image. If it is dark image, we suggest to use the dark template and, of course, if it is a bright banner, we suggest to use the light template.

5. Top Bar Color – top bar color is a hexa code and it represents the color of the bar above the banner image. It can be changed later on again.

6. Logo/Banner Upload – the logo/banner is the image that appears under the top bar. The image must be of 1024x800px in size, in jpg or png form and weight smaller than 200kb. As there is gradient (half transparency) with the background, the logo will look smooth in the template.

*After the app will be approved you will be able to add more channels and upload a banner for each channel.

7. App Icon – the size must be 1024x1024px in jpg or png type. This is the icon that appears in the menu of the mobile phone. Notice that in apple devices the icon receives round edges.

8. iPhone/Android Splash Screen – this is an optional field and can be filled later on. It is the image that appears immediately when you start the app. The size is 1136x640px.

9. iPad/Tablet Splash Screen – It is an optional field and the image can be uploaded after the app will be approved. The size is 2048x1536px.

10. Channel Name – this is your radio name.

11. Stream Type – this is the type of the stream. In case you don't know it, ask your radio provider.

*The options are: shoutcast v1, shoutcast v2 and icecast v2.

12. Channel IP and Channel Port for shoutcast1, if it is shoutcast2 you will need to fill also the Stream Id. If it is icecast2, then in addition to ip and port, you will need to fill Mount Point.

Channel Name

Stream Type :

shoutcast1

shoutcast1

shoutcast2

icecast2

Channel Port :

Notes

- Notice that the radio station must work when the app is being approved. If the radio does not work, the app won't be approved by apple.
- Also notice that you will have the option to add more channels after the app will be approved.

- After you correctly fill in all the details, they will be sent to us so that we can check them. If everything is correct, we will submit the app. In case anything is not clear or there are missing details, we will contact you.
- Notice that Apple approval may take between one and two weeks and Android Approval may take between three and seven days. After we will get the approval, we will send you the link or your app in our store.
- Please test it and send us email about any crash or problem that you observe.